



New Member Experience Survey

Thank you for joining our Toastmasters club! In order to ensure that we provide the best experience for our guests and new members, please indicate if each event has occurred or not, as well as any comments regarding your experience. Your feedback will be used to help ensure guests and new members have positive experiences.

| | Yes | No | Comments |
|---|--------------------------|--------------------------|----------|
| When I first attended a club meeting, I was greeted in a warm and friendly manner. | <input type="checkbox"/> | <input type="checkbox"/> | |
| I was asked to sign the guest book and I was provided with a name tag (if applicable). | <input type="checkbox"/> | <input type="checkbox"/> | |
| I was introduced to the Club President and other members of the club. | <input type="checkbox"/> | <input type="checkbox"/> | |
| A member engaged with me during my first meeting and answered all questions that I had. | <input type="checkbox"/> | <input type="checkbox"/> | |
| I was provided with informative materials. | <input type="checkbox"/> | <input type="checkbox"/> | |
| I was encouraged to speak at each meeting I attended as a guest. | <input type="checkbox"/> | <input type="checkbox"/> | |
| I was invited to join the club on the day I visited. | <input type="checkbox"/> | <input type="checkbox"/> | |
| After each meeting as a guest, I was contacted regarding my experience and invited to return. | <input type="checkbox"/> | <input type="checkbox"/> | |
| When I joined the club, I was introduced to the Vice President Education (or another club officer). | <input type="checkbox"/> | <input type="checkbox"/> | |
| After I joined, a club officer provided a Pathways orientation and helped me choose my path. | <input type="checkbox"/> | <input type="checkbox"/> | |
| The Vice President Education helped me assess my goals and needs. | <input type="checkbox"/> | <input type="checkbox"/> | |

| | Yes | No | Comments |
|--|--------------------------|--------------------------|----------|
| A plan was developed to help me achieve my goals. | <input type="checkbox"/> | <input type="checkbox"/> | |
| I was assigned a mentor. | <input type="checkbox"/> | <input type="checkbox"/> | |
| My mentor and I have been in regular contact (if applicable) | <input type="checkbox"/> | <input type="checkbox"/> | |
| Based on my first 30 days in our club, I would recommend this club to my friends or colleagues. | <input type="checkbox"/> | <input type="checkbox"/> | |
| I understand the commitments I make to Toastmasters International when joining. (Toastmasters Promise) | <input type="checkbox"/> | <input type="checkbox"/> | |

Why did you decide to join Toastmasters?

How did you hear about our club?

Additional comments: